

**TORONTO SENIORS HOUSING CORPORATION (TSHC)  
QUALITY & TENANT ENGAGEMENT COMMITTEE  
AGENDA**

**Date: Wednesday, November 22, 2023**

**Time: 3:00 pm to 5:00 pm**

**Location: WebEx & Livestream**

<b>Item</b>	<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Supporting Documents</b>	<b>Presenter</b>
1. 1	3:00 5mins	Chair's Remarks	Information	N/A	Chair
2.	3:05 2mins	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:07 1mins	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:08 1mins	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:09 1mins	Approval of Public Session Minutes of QTE Board Committee Meeting of July 17, 2023	Approval	Minutes of Public meeting of July 17, 2023	Chair
6.	3:10 5mins	Action Item Review	Information	Action Item List	Chair
7.	3:15 5mins	CEO Update	Information	Verbal Report	Jill Bada

## **Toronto Seniors Housing Corporation**

<b>Item</b>	<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Supporting Documents</b>	<b>Presenter</b>
8.	3:20 10mins	OCHE Update	Information	Report	Melanie Martin
9.	3:30 10mins	Operational Dashboard	Information	Operational Performance Dashboard	Brad Priggen
10.	3:40 40mins	The Community Connect+ Approach for TSHC (New Approach to Tenant Engagement)	Approval	Presentation/ Report	Arlene Howells
11.	4:20 20mins	Community Activities Fund Policy	Approval	Presentation/ Report	Arlene Howells/Grant Coffey
12.	4:40 1min	Adjournment	Approval	N/A	Chair