

**Toronto Seniors  
Housing Corporation**

**TORONTO SENIORS HOUSING CORPORATION (TSHC)  
QUALITY & TENANT ENGAGEMENT COMMITTEE  
AGENDA**

**Date: Wednesday, September 13, 2023**

**Time: 1:00 pm to 3:00 pm**

**Location: WebEx & Livestream**

<b>Item</b>	<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Supporting Documents</b>	<b>Presenter</b>
1.	1:00 5 mins	Chair's Remarks	Information	N/A	Chair
2.	1:05 2 mins	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	1:07 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	1:08 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	1:09 1 min	Approval of Public Session Minutes of QTE Board Committee Meeting of July 17, 2023	Approval	Minutes of Public meeting of July 17, 2023	Chair
6.	1:10 5 mins	Action Item Review	Information	Action Item List	Chair
7.	1:15 5 mins	CEO Update	Information	Verbal Report	Jill Bada

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<b>Item</b>	<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Supporting Documents</b>	<b>Presenter</b>
8.	1:20 10mins	Operational Dashboard	Information	Operational Performance Dashboard	Brad Priggen
9.	1:30 10mins	Tenant Town Hall Update	Information	Report	Brad Priggen
10.	1:40 10mins	Communications Update	Information	Report	Arlene Howells
11.	1:50 15 mins	Interim Strategic Directions – Q2 Progress Update	Information	Report	Grant Coffey
12.	2:05 30mins	Seniors Action Plan for Change	Information	Report	Councillor Thompson and Staff
13.	2:35 1min	Adjournment	Approval	N/A	Chair