

**Toronto Seniors
Housing Corporation**

**TORONTO SENIORS HOUSING CORPORATION (TSHC)
QUALITY & TENANT ENGAGEMENT COMMITTEE
DRAFT AGENDA**

Date: Thursday, March 9, 2023

Time: 3:00 pm to 5:00 pm

Location: WebEx & Livestream

Item	Time	Description	Action	Supporting Documents	Presenter
1.	3:00 5 min	Chair's Remarks	Information	N/A	Chair
2.	3:05 2 min	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:07 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:08 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:09 1 min	Approval of Public Session Minutes of QTE Board Committee Meeting of December 19, 2022	Approval	Minutes of Public meeting of December 19, 2022	Chair
6.	3:10 5 min	Action Item Review	Information	Action Item List	Chair
7.	3:15 5 min	CEO Update	Information	Verbal Report	Tom Hunter

Toronto Seniors Housing Corporation

Item	Time	Description	Action	Supporting Documents	Presenter
8.	3:20 15min	Operational Dashboard	Information	Operational Performance Dashboard	Brad Priggen
9.	3:35 60min	Interim Strategic Directions / KPIs	Information	Report and Presentation	Tom Hunter/ Grant Coffey/ Mary Tate
10.	4:35 10min	Tenant Policy Consultation Update	Information	Report	Grant Coffey
11.	4:45 15min	OCHE Update	Information	Report	Melanie Martin
12.	5:00 5min	Communications Update	Information	Report	Grant Coffey
13.	5:05 10m	Eviction Prevention and Arrears Collection Process	Information	Report	Brad Priggen
14.	5:15 1min	Adjournment	Approval	N/A	Chair