

Seniors Services Coordinator (SSC)

Who are they?

A Seniors Services Coordinator (SSC) is a frontline member of Toronto Seniors Housing staff who is there to help support you while you live in your building.



When do I go to my Seniors Services Coordinator?

You can contact your Seniors Services Coordinator if you need support with any of the following:

- General information about your tenancy
- Unit condition concerns, such as clutter and cleanliness, questions about your lease, subsidy, housing or transfers in general, reporting changes to income and household composition, and accessibility services
- Complaints about noise or behaviour
- Referrals to supports, such as general information, food, cleaning or health services
- Assistance with filling out annual rent reviews
- Accessing income supports, such as pensions when turning 65
- Identifying opportunities to participate in your building and community, such as recreational activities, services, volunteering, and other engagement

Who is my Seniors Services Coordinator?

Name	
Phone Number	