

**Toronto Seniors
Housing Corporation**

**TORONTO SENIORS HOUSING CORPORATION (TSHC)
QUALITY & TENANT ENGAGEMENT COMMITTEE
DRAFT AGENDA**

Date: Monday, December 19th, 2022

Time: 3:00 pm to 5:00 pm

Location: WebEx & Livestream

Item	Time	Description	Action	Supporting Documents	Presenter
1.	3:00 5 min	Chair's Remarks	Information	N/A	Chair
2.	3:05 2 min	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:07 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:08 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:09 1 min	Approval of Public Session Minutes of QTE Board Committee Meeting of October 26 th , 2022	Approval	Minutes of Public meeting of October 26 th , 2022	Chair
6.	3:10 5 min	Action Item Review	Information	Action Item List	Chair
7.	3:15 5 min	CEO Update	Information	Verbal Report	Tom Hunter
8.	3:20 15min	QTE Review of Work Plans	Information	QTE Proposed Work Plan 2023	Grant Coffey

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Item	Time	Description	Action	Supporting Documents	Presenter
9.	3:35 15min	Listening Tour	Information	Listening Tour summary presentation	Grant Coffey
10.	3:50 15min	Operational Performance Dashboard	Information	<ul style="list-style-type: none"> Operational Performance Dashboard 	Brad Priggen
11.	4:05 10min	Quality Improvement Projects	Information	<ul style="list-style-type: none"> Written report 	Grant Coffey
12.	4:15 10min	Engagement Model Update	Information	<ul style="list-style-type: none"> Written report 	Grant Coffey
13.	4:25 10min	ISM Evaluation	Information	<ul style="list-style-type: none"> Written Report 	Jennifer Dockery/ Andrea Austen
14.	4:35	Adjournment			Chair