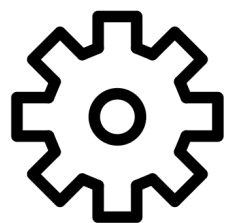




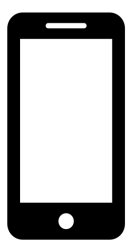
Frequently Asked Questions

Your building will become part of the new Toronto Seniors Housing Corporation on Wednesday, June 1, 2022. We plan to make this a smooth and gradual transition.

What changes on June 1, 2022

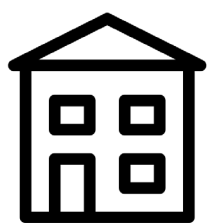


Building operations: Toronto Seniors Housing Corporation will operate the building, deliver services and be there to support tenants.

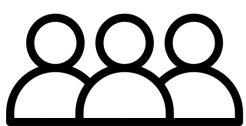


Help line: Tenants will call the Tenant Support Centre at **416-945-0800** to request maintenance or information. It will be available 24 hours a day, seven days a week.

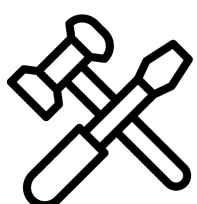
What does not change on June 1, 2022



Paying rent: You will continue paying rent to Toronto Community Housing. The way you pay your rent will stay the same. Rent will still be due on the first of the month.



Staff: The staff who work in your building will stay the same to meet your day-to-day needs. They will also be your first point of contact.



Building repairs: Toronto Community Housing will still own the building, and will take care of any major building repairs or upgrades.

For more information:



416-945-0800



support@torontoseniorshousing.ca



torontoseniorshousing.ca