

**TORONTO SENIORS HOUSING CORPORATION (TSHC)  
QUALITY & TENANT ENGAGEMENT COMMITTEE**

**Date: Tuesday, April 12, 2022**

**Time: 3:00 pm to 5:00 pm**

**Location: WebEx & Livestream**

<b>Item</b>	<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Supporting Documents</b>	<b>Presenter</b>
1.	3:00 5 mins	Chair's Remarks	Information	N/A	Chair
2.	3:05 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
3.	3:06 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
4.	3:07 1min	Approval of Minutes of QTE Board Committee Meeting of March 8, 2022	Approval	Minutes of QTE Board Committee Meeting of March 8, 2022	Chair
5.	3:08 1min	Approval of Minutes of Closed Session meeting of QTE Board Committee on March 8, 2022	Approval	N/A	Chair
6.	3:09 2 mins	Action Item Review	Information	Action Item List	Chair
7.	3:11 33mins	TSHC Recommended Tenant Facing Policies & Amendments to Tenant Charter	Approval	<ul style="list-style-type: none"> <li>• Board Committee Report</li> <li>• Tenant Facing Policies</li> </ul>	Mary Tate
8.	3:44 10mins	2021 ISM Annual Report	Approval	<ul style="list-style-type: none"> <li>• Board Committee Report</li> <li>• ISM Annual Report</li> </ul>	Michael Sherar

**Toronto Seniors  
Housing Corporation**

9.	3:54 2 mins	TSHC Recommended Operational Performance Measure Reports	Information	N/A	Michael Sherar
10.	3:56 1 min	Motion to move into Closed Session	Approval	N/A	Chair
11.	3:57 1 min	<i>Approval of Closed Session agenda</i>	<i>Approval</i>	<i>Closed Session Agenda</i>	<i>Chair</i>
12.	3:58 60mins	<i>Confidential report dealing with matters that are not required to be disclosed under the Municipal Freedom of Information and Protection of Privacy Act, including but not limited to personal matters about identifiable individuals, a proposed or pending transaction with a third party, and recommendations of proposed policy or processes</i>	<i>Approval</i>		<i>Michael Sherar</i>
13.	4:58 1 min	<i>Motion to move into public session</i>	<i>Approval</i>	<i>N/A</i>	<i>Chair</i>
14.	4:59 1min	Approval of Motions brought forward in Closed Session	Approval	NA	Chair
15.	5:00	Adjournment			Chair